**James Garrigan**

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My name is James Garrigan.

**I am a PowerShell Automation/IT Infrastructure Engineer/Systems Engineer in New York City.**

**NATIONAL SECURITY ELIGIBILITY DETERMINATION:** **Federal Public Trust (SF-85P) [Interim]**[[1]](#footnote-2).

The ideal position will leverage my technical skills and abilities to support the business and colleagues. I am eager to learn (e.g., cloud technology) and I excel at entities that provide a supportive environment for growth.

I leverage my diverse experience to develop solutions for complex challenges. My contributions align with the strategic direction of the entity and/or the technology.

**I have provided IT services, as a consultant, a contractor, and an employee.**

* Entertainment sector
	+ Well-known individuals/families
* Financial sector
	+ ICBC Financial Services LLC
	+ Lloyds Bank, plc
* Government sector
	+ The New York City Office of Technology and Innovation (OTI), formerly known as the Department of Information Technology and Telecommunications (DoITT)
	+ New York City Department of Education
	+ New York City Council: Technology Committee
* Legal sector
	+ Lloyds Bank, plc - US and UK Offices of General Counsel
	+ Various law firms
* Manufacturing sector
* Media sector
	+ Bloomberg Newsroom UK
* Service sector
	+ Various restaurants
* Other sectors
	+ High net worth individuals/families

**At each company/client, I adapt accordingly.**

* **I walk the talk about learning and implementing technology.**
	+ When I began working for the NYC DOE, I had not used PowerShell recently and I had never supported Hyper-V. Now with minimal human input, the PowerShell script (40,000 lines) I created configures Hyper-V with three Windows-based virtual machines and one optional Linux CENTOS-based virtual machine.
* **In addition, I strive to maintain and expand my skills.**
	+ I use LinkedIn learning online classes.
	+ I am a technical reviewer for the Packt Publishing book, **Windows Server 2025 Administration Fundamentals**.
* **I document procedures and I share knowledge with colleagues.**
	+ At the NYC DOE, I created documentation in Microsoft Excel and Word files.
	+ At the NYC DOE, I provided online training which leveraged documentation, demonstrations, and interactive methods.
* **Confidential Data / Processes**
	+ I managed MNPI, and other confidential data/matters.
	+ At Lloyds Bank, I participated in domestic and international legal matters, managed aspects of audit/compliance/regulatory functions, and resolved a category of HR issues.

**IT Journey**

* I have been an entry-level support technician and an IT Director.
* While at Lloyds Bank, I had the authority to make decisions on behalf of the US entity.

**Lastly, it is my belief I have received personal recommendations from C-level executives because of my strong moral values and work ethic.**

* **From a VP of Application Support at [ ] Bank:** James is a hard worker and is very knowledgeable on various platforms.
* **From a Recruiter**: Just got off the phone with [Head of IT at [ ] Bank)] … He had great things to say about you and I know it will be very helpful as we move forward in speaking about your strong technical abilities.
* **From a CTO:** I just wanted to let you know that your diligence with working with […] is really paying off. They have been much more responsive, and they are actually getting things done!

Regards,

Jim Garrigan

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**Additional details and resumes are at** [**https://www.garrigan.info/**](https://www.garrigan.info/)

**Other**

**Videos of sample work products:** <https://www.youtube.com/playlist?list=PLgkRipPFmxPPvjxYbTR-iDrGWWwJMJg0y>

**Interview Requirements:**

* Meeting requests require two business days of lead time and confirmation within two hours.
* The local time zone is America/New York.
* An unconfirmed time slot is an available time slot.
* Please include the job description in the meeting request email message.
* Video calls require a dial-in telephone number for audio, and all participants must be visible.

**Preferred Contact Method: Email** garriganjobsearch@outlook.com

**Personally owned equipment policy:**

I do not use personally owned equipment for job-related electronic communications. A few examples of prohibited use are apps, chat, email, text, and video. In other words, job-related data of any type is neither saved on nor passes through personally owned equipment.

I may use personally owned equipment for job-related work solely for voice calls via a cellular/landline phone and remote computer sessions via a virtual machine designated only for the job. Only screen images, keystrokes, and mouse actions flow between the remotely connected systems.

1. On October 29th, 2024, I learned the government job was put on hold on or before October 10th, 2024. It seems you’re cleared, but unfortunately, the position in New York is currently on hold from the client’s side. They issue an interim clearance first, and then you receive the final clearance after the interview. You can start working with the interim clearance. [↑](#footnote-ref-2)