**James Garrigan**

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<https://www.linkedin.com/in/jimgarrigan> [garriganjobsearch@outlook.com](mailto:jimgarrigan@hotmail.com?subject=Response%20from%20Resume)

**Innovative and Multifaceted IT Infrastructure Engineer**

**Scripting | Directory Services | Messaging | E-Discovery | Archiving | Cyber Security | Documentation**

**Patch Management | Business Continuity Planning (BCP) | Disaster Recovery | High Availability**

**Connectivity Devices & Protocols | Network Communications**

**TECHNICAL SKILLS**

PowerShell | Active Directory | DNS | Windows 2022/2019/2016/2012/2008/2003 R2 | Group Policy | Hyper-V | VMware | Exchange 2007/2003 | Enterprise Vault Email / File System Archiving | Compliance Accelerator | Discovery Accelerator | Mobile Device Management (MDM) | Network Applications | TCP-IP | NetApp SAN

**national security eligibility determination**

***Federal Public Trust (SF-85P) [Interim]***[[1]](#footnote-2)

**WORK EXPERIENCE**

***Technical Reviewer (Freelance assignment)*** | 10/2024 - 10/2024

[**Packt Publishing**](https://www.packtpub.com/en-us), New York, NY

***IT Systems Engineer*** | 7/2023 - Present

[**PHM Services**](http://www.phmservices.com/), New York, NY

***Expert IT Specialist Contractor via Broad Crossing Inc.*** | 7/2021 - 7/2023

**New York City Department of Education**, Brooklyn, NY

***Specialist / Classroom Connectivity - Server QA Deployment Engineer via IIT*** | 7/2019 - 7/2021

**New York City Department of Education**, Brooklyn, NY

***Information Technology Contractor*** | 7/2019 - 7/2023

**New York City Department of Education**, Brooklyn, NY

***IT Systems Engineer - IT Training and Job Search - NYC DOE Hiring Process*** | 10/2018 - 7/2019

**Job Search Activity**, New York, NY

***IT Systems Engineer*** | 4/2019 - 4/2019

[**PHM Services**](http://www.phmservices.com/), New York, NY

***IT Systems Engineer*** | 3/2019 - 3/2019

[**Baseil Associates**](http://baseilassociates.com/), New York, NY

***IT Systems Engineer*** | 12/2018 - 3/2019

[**PHM Services**](http://www.phmservices.com/), New York, NY

***IT Systems Engineer*** | 11/2018 - 12/2018

[**SourceWave Inc.**](http://www.sourcewaves.com/), New York, NY

***IT Infrastructure Engineer*** | 5/2018 - 10/2018

[**Kipany Productions, Ltd**](http://www.kipany.com/), New York, NY

***IT Systems Field Engineer*** | 5/2017 - 5/2018

[**PHM Services**](http://www.phmservices.com), New York, NY

***IT Messaging Contractor via*** [***Kforce***](https://www.kforce.com/)| 1/2017 - 5/2017

[**New York City Department of Information Technology & Telecommunications**](https://www1.nyc.gov/site/doitt/index.page), Brooklyn, NY

***IT Systems Consultant via*** [***PHM Services***](http://www.phmservices.com/)| 7/2016 - 12/2016

[**Industrial and Commercial Bank of China Financial Services LLC**](http://www.icbcfs.com/), New York, NY

***IT Infrastructure Engineer / Team Leader*** | 3/2011 - 5/2016

[**Lloyds Bank, Plc.**](https://www.lbusa.com/), New York, NY

**EDUCATION**

[Cisco Networking Academy](https://www.netacad.com/) - Cisco CCNA

[Compu21](http://www.compu21.com/) - Cisco CCNA | Microsoft Server 2016 MCSE

[Global Knowledge](https://www.globalknowledge.com/) - Citrix XenApp Training | Exchange 2013 Training - Core Solutions | Advanced Solutions

[Rutgers University](https://www.rutgers.edu/) New Brunswick, NJ - Electrical and Electronics Engineering

**CERTIFICATIONS**

Microsoft Certified System Engineer - Microsoft, License 2164299

**RECOMMENDATIONS / TESTIMONIALS**

***From a Director at [ ]:*** James is very knowledgeable with IT systems and would be an asset to any company.

Additional recommendations / testimonials are at <https://www.garrigan.info/>

Recommendations / testimonials are in my LinkedIn background image. <https://www.linkedin.com/in/jimgarrigan>

**Other**

**Videos of sample work products:** <https://www.youtube.com/playlist?list=PLgkRipPFmxPPvjxYbTR-iDrGWWwJMJg0y>

**Interview Requirements:**

* Meeting requests require two business days of lead time and confirmation within two hours.
* The local time zone is America/New York.
* An unconfirmed time slot is an available time slot.
* Please include the job description in the meeting request email message.
* Video calls require a dial-in telephone number for audio, and all participants must be visible.

**Preferred Contact Method: Email** [garriganjobsearch@outlook.com](mailto:garriganjobsearch@outlook.com)

**Personally owned equipment policy:**

I do not use personally owned equipment for job-related electronic communications. A few examples of prohibited use are apps, chat, email, text, and video. In other words, job-related data of any type is neither saved on nor passes through personally owned equipment.

I may use personally owned equipment for job-related work solely for voice calls via a cellular/landline phone and remote computer sessions via a virtual machine designated only for the job. Only screen images, keystrokes, and mouse actions flow between the remotely connected systems.

1. On October 29th, 2024, I learned the government job was put on hold on or before October 10th, 2024. It seems you’re cleared, but unfortunately, the position in New York is currently on hold from the client’s side. They issue an interim clearance first, and then you receive the final clearance after the interview. You can start working with the interim clearance. [↑](#footnote-ref-2)