**James Garrigan**

New York, NY +1 (646) 504-7620‬

<https://www.linkedin.com/in/jimgarrigan> [garriganjobsearch@outlook.com](mailto:jimgarrigan@hotmail.com?subject=Response%20from%20Resume)

**Innovative and Multifaceted IT Infrastructure Engineer**

**Scripting | Directory Services | Messaging | Cyber Security | Documentation**

**Patch Management | Business Continuity Planning (BCP) | Disaster Recovery | High Availability**

**Connectivity Devices & Protocols | Network Communications**

**TECHNICAL SKILLS**

PowerShell | Active Directory | DNS | Windows Server 2022/2019/2016/2012/2008/2003 R2 | Group Policy | Hyper-V | Exchange 2007/2003 | Network Applications | TCP-IP

**national security eligibility determination**

***Federal Public Trust (SF-85P) [Interim]***[[1]](#footnote-2)

**WORK EXPERIENCE**

***Technical Reviewer (Freelance assignment)*** | 10/2024 - 10/2024

[**Packt Publishing**](https://www.packtpub.com/en-us), New York, NY

***IT Systems Engineer*** | 7/2023 - Present

[**PHM Services**](http://www.phmservices.com/), New York, NY

***Expert IT Specialist Contractor via Broad Crossing Inc.*** | 7/2021 - 7/2023

**New York City Department of Education**, Brooklyn, NY

***Specialist / Classroom Connectivity - Server QA Deployment Engineer via IIT*** | 7/2019 - 7/2021

**New York City Department of Education**, Brooklyn, NY

***Information Technology Contractor*** | 7/2019 - 7/2023

**New York City Department of Education**, Brooklyn, NY

***IT Systems Engineer - IT Training and Job Search - NYC DOE Hiring Process*** | 10/2018 - 7/2019

**Job Search Activity**, New York, NY

***IT Systems Engineer*** | 4/2019 - 4/2019

[**PHM Services**](http://www.phmservices.com/), New York, NY

***IT Systems Engineer*** | 3/2019 - 3/2019

[**Baseil Associates**](http://baseilassociates.com/), New York, NY

***IT Systems Engineer*** | 12/2018 - 3/2019

[**PHM Services**](http://www.phmservices.com/), New York, NY

***IT Systems Engineer*** | 11/2018 - 12/2018

[**SourceWave Inc.**](http://www.sourcewaves.com/), New York, NY

***IT Infrastructure Engineer*** | 5/2018 - 10/2018

[**Kipany Productions, Ltd**](http://www.kipany.com/), New York, NY

***IT Systems Field Engineer*** | 5/2017 - 5/2018

[**PHM Services**](http://www.phmservices.com), New York, NY

***IT Messaging Contractor via*** [***Kforce***](https://www.kforce.com/)| 1/2017 - 5/2017

[**New York City Department of Information Technology & Telecommunications**](https://www1.nyc.gov/site/doitt/index.page), Brooklyn, NY

***IT Systems Consultant via*** [***PHM Services***](http://www.phmservices.com/)| 7/2016 - 12/2016

[**Industrial and Commercial Bank of China Financial Services LLC**](http://www.icbcfs.com/), New York, NY

***IT Infrastructure Engineer / Team Leader*** | 3/2011 - 5/2016

[**Lloyds Bank, Plc.**](https://www.lbusa.com/), New York, NY

**EDUCATION**

[Cisco Networking Academy](https://www.netacad.com/) - Cisco CCNA

[Compu21](http://www.compu21.com/) - Cisco CCNA | Microsoft Server 2016 MCSE

[Global Knowledge](https://www.globalknowledge.com/) - Citrix XenApp Training | Exchange 2013 Training - Core Solutions | Advanced Solutions

[Rutgers University](https://www.rutgers.edu/) New Brunswick, NJ - Electrical and Electronics Engineering

**CERTIFICATIONS**

Microsoft Certified System Engineer - Microsoft, License 2164299

**RECOMMENDATIONS / TESTIMONIALS**

***From a Director at [ ]:*** James is very knowledgeable with IT systems and would be an asset to any company.

Additional recommendations / testimonials are at <https://www.garrigan.info/>

Recommendations / testimonials are in my LinkedIn background image. <https://www.linkedin.com/in/jimgarrigan>

**Other**

**Videos of sample work products:** <https://www.youtube.com/playlist?list=PLgkRipPFmxPPvjxYbTR-iDrGWWwJMJg0y>

**Interview Requirements:**

* The entity will share the full job description via email at least one business day before the meeting.
* Meeting requests require two business days of lead time and confirmation within two hours.
* A time slot is open until confirmed. The local time zone is America/New York.
* Video calls require a dial-in telephone number for audio, and all participants must be visible.
* Permission to record or transcribe audio/video calls is neither granted nor assigned to any entity.

**Preferred Contact Method: Email** [garriganjobsearch@outlook.com](mailto:garriganjobsearch@outlook.com)

**Personally Owned Equipment Policy—Personal/Professional Data Demarcation:**

Except as explicitly stated, I do not use personally owned equipment for job-related electronic communications. Examples of prohibited use include apps, chat, email, text, voice messages, and video. I do not retain job-related non-transitory data of any type on personally owned equipment.

For job-related work, I may use personally owned equipment solely for voice calls via a cellular or a landline telephone and remote computer sessions, through which only screen images, keystrokes, and mouse actions flow between the remote system and a local virtual machine designated for the job.

1. On October 29th, 2024, I learned the government job was put on hold on or before October 10th, 2024. It seems you’re cleared, but unfortunately, the position in New York is currently on hold from the client’s side. They issue an interim clearance first, and then you receive the final clearance after the interview. You can start working with the interim clearance. [↑](#footnote-ref-2)